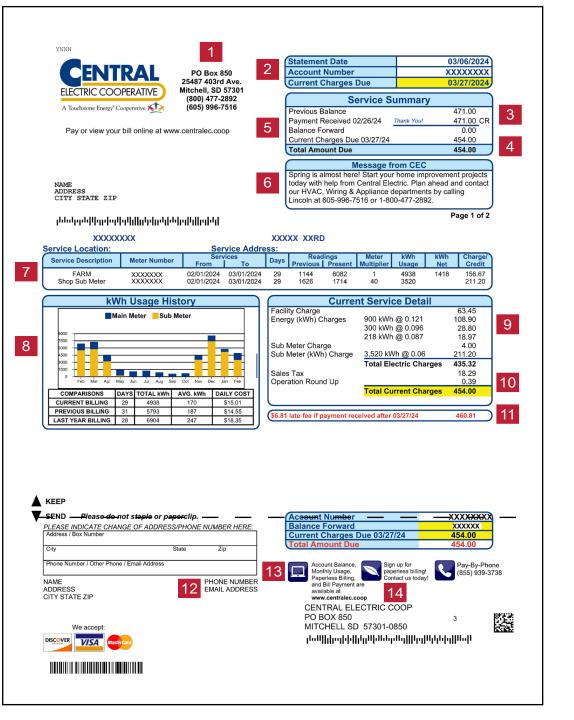
## How to Read Your Monthly Statement

- 1 Central Electric office contact information.
- 2 Statement date, account number and due date.
- 3 This shows all the activity since your last bill, ending with any account balances. If this does not match your records, call the office.
- 4 Total amount due. To avoid a late fee, please make sure Central Electric receives your payment by the due date, regardless of the postmark date.
- 5 If a member is enrolled in automatic payments, the bill will state it here.
- 6 Informational messages pertaining to your cooperative.
- 7 This is detailed information for your service. All meters, service dates and usage is shown here.
- 8 Graph showing energy usage over the prior year.
- 9 Detailed list of charges including energy usage. Sub meters measure usage for electric heat and water heating and qualify you for a reduced rate.
- 10 Operation Round-Up charitable contributions "round up" your bill to the next dollar. This is an optional program.
- 11 The total amount due if payment received after the due date.
- 2 Add or update your mobile number or email address to receive notifications such as billing reminders.



- 13 Your payment options include: 1. Mail your payment.
  - Pay in person at our office.
    Place your payment in the data have at our office.
  - drop box at our office. 4. Pay at the kiosk at the Lode

Star Motel, Fort Thompson, SD.

- 5. Pay by bank draft or recurring credit card.
   6. Pay by phone at
- 855-939-3738. 7. Pay online using SmartHub. Sign up at www.centralec.coop.
- Go paperless by contacting our office or updating your preferences in SmartHub.