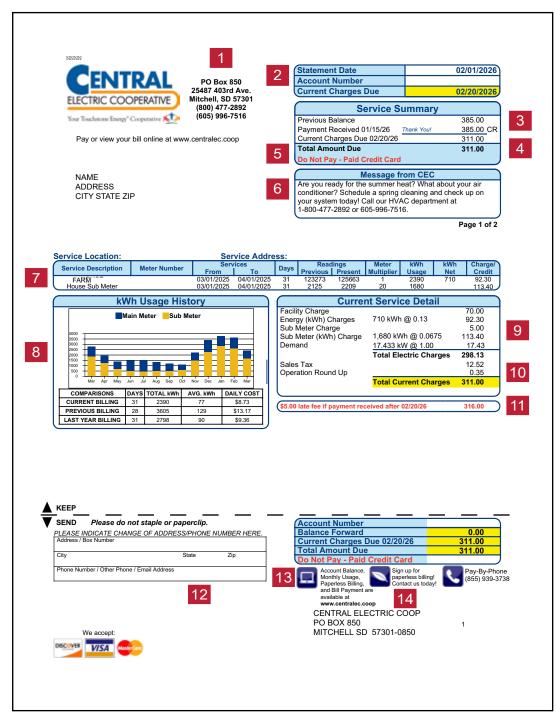
## How to Read Your Monthly Statement

- Central Electric office contact information.
- 2 Statement date, account number and due date.
- This shows all the activity since your last bill, ending with any account balances. If this does not match your records, call the office.
- Total amount due. To avoid a late fee, please make sure Central Electric receives your payment by the due date, regardless of the postmark date.
- If a member is enrolled in automatic payments, the bill will state it here.
- 6 Informational messages pertaining to your cooperative.
- This is detailed information for your service. All meters, service dates and usage is shown here.
- Graph showing energy usage over the prior year.
- Detailed list of charges including energy usage and the demand charge. Sub meters measure usage for electric heat and water heating and qualify you for a reduced rate.
- Operation Round-Up charitable contributions "round up" your bill to the next dollar. This is an optional program.
- The total amount due if payment received after the due date.
- Add or update your mobile number or email address to receive notifications such as billing reminders.



- 13 Your payment options include:
  - 1. Mail your payment.
  - 2. Pay in person at our office.
  - 3. Place your payment in the drop box at our office.
  - 4. Pay at the kiosk at the Lode Star Motel, Fort Thompson, SD.
- 5. Pay by bank draft or recurring credit card.
- 6. Pay by phone at 855-939-3738.
- 7. Pay online using SmartHub. Sign up at www.centralec.coop.
- Go paperless by contacting our office or updating your preferences in SmartHub.