

Monitor Energy Use



Sign up for SmartHub by visiting www.centralec.coop and clicking "New User? Register to use SmartHub!" at the top of the page.



View energy usage details and billing history by downloading the SmartHub application on your tablet or mobile device.



Want \$10 off your next statement? Score a one-time bill credit of \$5 by signing up for paperless statements, and another \$5 by signing up for automatic payments. All of a member's eligible accounts must be enrolled by April 1, 2023, to qualify. Each newly enrolled member is eligible for one \$5-\$10 bill credit if conditions are met.



2023 Electric Rate Adjustment

While Central Electric's rates have remained the same since 2019, the cost of delivering reliable energy has increased substantially. Equipment and material prices, among other expenses, prompted the need for a rate adjustment in 2023.

Changes to your bill include a \$2 facility charge adjustment and a \$2 electric heat submeter fee, if applicable. The facility charge helps recover the cooperative's operating expenses, including power lines, transformers, maintenance, equipment, and customer service activities. The submeter fee helps recoup the costs to purchase, operate, and maintain the submeters.

Residential and farm members using more than 1,200 kilowatt hours per month will be billed \$0.082 on usage above that threshold, representing an increase of \$0.003. The impact of the adjustments on individual bills will vary for each member.

Questions?

Phone: 1-800-477-2892 or 1-605-996-7516 E-mail: billinggroup@centralec.coop Website: www.centralec.coop

How will the rate adjustment affect my monthly statement?

It depends on how much electricity you use.

Residential and farm members on the general service rate using 1,200 kilowatt hours (kWh) or less per month will only incur a \$2 facility charge adjustment and a \$2 electric heat submeter fee, if applicable. The facility charge helps recover the cooperative's operating expenses, including power lines, transformers, maintenance, equipment, and customer service activities. The submeter fee helps recoup the costs to purchase, operate, and maintain the submeters.

Residential and farm members using more than 1,200 kWh per month will be billed \$0.082 on usage above that threshold, representing an increase of \$0.003. Tools are available in the SmartHub app to help manage energy usage throughout the month. To access SmartHub services, sign up at www.centralec.coop.

Service Type	Monthly Usage	Estimated Statement*	Estimated Statement Difference Compared To Prior Rate
General Service Farm/Residential	1,200 kWh	\$187.45	\$2 Facility charge adjustment
General Service Farm/Residential	1,600 kWh	\$220.25	\$2 Facility charge adjustment + extra \$1.20 kWh charge = \$3.20
General Service Farm/Residential	2,000 kWh	\$253.05	\$2 Facility charge adjustment + extra \$2.40 kWh charge = \$4.40
General Service Farm/Residential	2,400 kWh	\$285.85	\$2 Facility charge adjustment + extra \$3.60 kWh charge = \$5.60

*Estimated statement amounts are before tax and do not factor in potential submeter fees.

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